

# Inspection Support Services Inc.

## ISS - Home Inspector Training Program

### Program Overview

The ISS - Home Inspector Training Program is based on a combination of practical experience and knowledge shared by three veteran home inspection professionals. The course instructors have been instrumental in providing ongoing college level training and mentoring for those looking at entering the home inspection field for well over 10 years, and with one instructor previously employed for over 25 years as a college professor in the School of Engineering Technologies and Architecture Program Coordinator.

The courses in the program are established college level courses and have been mapped to the National Occupational Standards for Home Inspectors in Canada. The courses have been modularized into weekly units of study that will help you acquire both the general and technical knowledge to perform this vital service to consumers for a home inspection.

The program is offered mainly on a “web-based platform” and provides both an introductory overview of the home inspection field (ISS100) as well as a greater depth of detailed study in the more advanced courses that focus on the major systems of residential construction. In addition to the accessing the courses online, participants will be required to spend approximately 3 to 4 hours or possibly more per week in “mandatory” interactive sessions offering “direct instruction” with the course instructor via pre-arranged Skype based webinars.

### Course in the ISS – Home Inspector Training Program

The following courses are offered in our program of study: Direct Instruction noted (\*# #)

- ISS100 – Intro to Home Inspections – 40 hours (\*15)
- ISS101 – Plumbing – 80 hours (\*28)
- ISS102 – Electrical – 80 Hours (\*28)
- ISS103 – HVAC – 80 hours (Heating, Ventilation and Air Conditioning) (\*28)
- ISS104 – Structures – 80 Hours (Canadian Wood Frame House Construction) (\*28)
- ISS105 – Building Science – 80 Hours (Dynamics of the Building Envelope) (\*28)
- ISS106 – Reporting & Ethics – 40 hours (\*15)

The total training hours equates to 480 hours of which \*170 hours are dedicated and delivered through Skype webinar setting. An overview of the courses can be viewed at:

<http://108.175.10.18>

### Notes Regarding “Direct Instruction”

Over 1/3<sup>rd</sup> of the course hours are offered by “direct instruction”. This program is offered to ensure that participants get a blended learning experience. Therefore Inspection Support Services Inc. supports the use of an ongoing communication with its course participants to enhance the learning environment and communication process. Skype™ is most often used in collaborative settings to have web-based webinars to assist in the face-to-face delivery of core course content. Participation in the direct instruction hours is mandatory, particularly to meet the requirements of home inspection education providers in British Columbia.

(See individual course outlines for scheduling of Direct Instruction hours)

It is also important to note that access to the computing and network environment at Inspection Support Services Inc. as well by the program/course participants is a privilege to be used in effective, ethical and lawful ways. These are aimed at supporting the values of the Corporation

and to foster both the business and education setting. Inspection Support Services Inc. endeavours to create an atmosphere that balances respect for individual users and its clients with respect for facilities, equipment and the learning environment. Therefore students are encouraged to contact their instructor when/or if questions or problems arise.

### **Final Exam and Proctor**

Students must pre-arrange and get approval of their proctor. (Typically local colleges have exam centres with proctors.) Your course instructor can proctor your exam providing that you write your exam at the time and date scheduled by your instructor.

After you have set up a proctor, and when you are ready to take a proctored examination, contact your instructor via the request an exam form for exams to be e-mailed to the proctor. Ideally the scheduled exam date and proctor forms should be arranged at least several weeks prior to the end of the course. Participants will also need to contact your proctor to make an appointment to take the exam on the exact date and time scheduled, approved by your instructor. Further details are provided on our Proctor Information document.

**NOTE: E-mail contact is provided by your instructor. E-mail is the best way to contact your course instructor.**

### **Course and Exams**

In order to successfully complete (pass) a course, a passing mark of 70% or greater is required. **Note: Service Alberta requires 80% minimum.**

### **Program Fees**

**The basic fee for the ISS Home Inspector Training Program (courses ISS 100 to ISS106) is \$999.00** and includes course notes, course texts specified, and final exam.

**Note:** *Additional fees can apply for “some” elective reference textbooks in various courses. Exam fees are included where the course is completed and the exam completed in the required time period.*

### **Contact Points**

**ISS – Home Inspector Training Program**  
[info@inspectsupport.com](mailto:info@inspectsupport.com)

**Or by mail:**

**Phone: 1-800-659-9053**

**Inspection Support Services Inc.**  
**Upper Canada Postal Outlet**  
**P.O. Box 21529**  
**Newmarket ON, L3Y 8J1**

*The Inspection Support Services Inc. – Home Inspector Training Program is exempt from the Private Career Colleges Act, 2005 (PCCA) under the terms and conditions specified in section 9 (1) of the regulation. As such Inspection Support Services Inc. has successfully completed the required “Pre-screening” application and received “formal notification” the program offered meets the approval under the PCCA.*